

Privacy Policy

We accept all major credit cards. We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

Security Policy

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

Refund Policy

Please call for authorization on all returns within 2 days of receipt of your order. Damaged goods will be replaced quickly. All prescription and vaccines are non refundable. Refunds on items returned without authorization will be charged a 30% restocking fee. Items must be returned within 15 days in unused condition. All returned shipping charges will be paid by the customer.

Shipping Policy

Please be assured that your items will ship out within two days of purchase. We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS) or FedEx. Orders over \$60.00 will be free shipping unless it is a Freight on Board (FOB) item (over 1 lb or 16 oz.). You will be able to see what freight on board charges will be with FedEx. Orders under \$60.00 will have a \$7.00 shipping charge. 2nd day vaccines will have a shipping charge of \$20.50. If you are to purchase other products the same day you purchases vaccinations that are to be shipped second day there will be additional charges based on FedEx or USPS charges that could result in more or less than the original \$20.50. Overnighting will be the charges of FedEx to ship. If you're trying to estimate when a package will be delivered, please note the following: Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays.